

CYBER CRISIS

ONE-DAY CRISIS MANAGEMENT WORKSHOP FOR BUSINESS MANAGERS



Systems are down. Data is lost. Costs are rising. Customers are calling. Time is ticking.

Do you know what to do?

Cyber attacks are not minor technical incidents; they can affect your entire organisation's reputation, operational capability, share price and profits



ABOUT THE WORKSHOP

Our one-day cyber crisis management workshops are designed and delivered by experts to enable you to manage a timely and effective strategic response to cyber crises, helping you to minimise significant organisational impact.

WHAT ARE THE BENEFITS?

- Learn how to take control of a cyber crisis when it happens, through a series of practical exercises based on real events
- Discuss the possible threats to your organisation and how best to respond with our consultants throughout the day
- Network with a diverse group of attendees and gain an insight into their unique approaches and issues
- Receive a series of quick-reference crisis management guides

WHAT WILL YOU LEARN?

This day-long course consists of interactive, scenario-based exercises and is designed around three core learning objectives:

- **Explore the cyber threat to your organisation**
 - The behaviours displayed by nation states, cyber criminals and cyber activists
 - The methods by which you can assess the cyber threat to your most valuable assets
- **Prepare to manage a cyber crisis**
 - Key cyber crisis management principles
 - Useful organisational structures and procedures
 - Common problems in responding to a crisis'
- **Manage a cyber crisis**
 - Controlling the situation, from initial notification through to implementing an effective plan of action
 - Crafting strategic responses both internally and externally
 - Co-operating with IT teams to remediate exposed technical vulnerabilities
 - Managing crisis management stakeholders

"The knock-on effect of a data breach can be devastating. Getting hit with a fine is one thing, but when customers start taking their business – and their money – elsewhere, that can be a real body blow."

Christopher Graham, UK Information Commissioner

WHO SHOULD ATTEND?

The workshop is designed for senior crisis managers involved in responding to cyber crises at an enterprise level. This includes staff involved in:

- Strategic decision making
- Information security
- Enterprise risk management
- Legal services/counsel
- Public relations

OUR INSTRUCTORS' EXPERIENCE

Our cyber crisis management workshops are led by practitioners with extensive, hands-on experience in responding to and managing cyber crises worldwide.

COURSE DATES AND LOCATION

Courses for individuals will take place in London on 7th June.

Bespoke workshops for larger groups can also be created based on your organisation's specific requirements. Please contact us for more details.

ABOUT CONTROL RISKS

Control Risks is an independent, global risk consultancy specialising in helping organisations manage political, integrity and security risks in complex and hostile environments. We support clients by providing strategic consultancy, expert analysis and in-depth investigations, handling sensitive political issues and providing practical on-the-ground protection and support.

For more information please contact us at: imw.management@controlrisks.com, +44 (0) 20 7970 2204, www.controlrisks.com

Suspect a breach? Call our 24/7 Cyber response hotline on: +44 (0)207 9398887